

ARPAN STEPHEN

AV Live Broadcast Engineer

ABOUT ME

Results-driven broadcast and live production specialist with over 9 years of experience in operational support, incident management, and cross-functional collaboration. Skilled in troubleshooting complex technical issues, maintaining system reliability, and creating process documentation to enhance efficiency. Proven ability to deliver under pressure in live environments while ensuring seamless operational performance.

CORE COMPETENCIES

- Broadcast & Live Production Operations
- Incident Management & Root Cause Analysis
- Microservices Architecture Support (basic)
- Technical Documentation & SOP Creation
- Data Management & Analysis
- Customer & Stakeholder Communication
- Process Improvement & Operational Efficiency
- Networking Concepts (fundamental understanding)
- Inventory & Asset Management

PROFESSIONAL EXPERIENCE

New Life AG (Video & Streaming Engineer) 2019 - 2025

- Overseeing Video Production
- Analyse previous Video Productions
- Planning events from a media production standpoint
- Consult with the management team to develop & Discuss various events in the organisation
- negotiating contracts, and ensuring seamless coordination with external partners.
- Vendor management and collaboration
- Suggest budgets and improvements based on the above information

Sound Shack Pvt. Ltd

2016-2019

- Responsible for planning and executing graphic designs
- Managing AV equipment for live events.

Tech Mahindra

2016 (6 months)

Associate Technical support analyst, specialising in network troubleshooting and broadband communications

HANDS ON EXPERIENCE

- Hands on experience on broadcast cameras, multi-camera direction & switchers like Ross, ForA, Panasonic & Blackmagic
- Hands on experience with live streaming equipment ex: Teradek, Aja Helo & Blackmagic Streaming Devices
- Video Networking, Cable routing, crimping, Inter Communications & Management
- Live audio production, Experience in handling Analog Consoles & semi digital consoles

CONTACT

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Secunderabad, Telangana

EDUCATION

Wesley Degree College

Bachelor of Mass Communication

St. Mary's Centenary College

MPC (+2)

TECHNICAL SKILLS

- Broadcast & Live Ops Tools: Video Switchers, Routers, Recorders
- Networking: IP configuration, connectivity troubleshooting
- Production Tools: Video Editing & Graphic Design Software
- Productivity Tools: Microsoft Office Suite, Google Workspace
- Data & Reporting: Excel, Data Analysis for performance metrics

LANGUAGE

- English
- Hindi
- Marathi
- Telugu